

2025 REAL WORLD TESTING PLAN AZZLY, Inc.

GENERAL INFORMATION

Developer Name: AZZLY, Inc.

Product Name(s): AZZLY Rize

Version Number(s): v 1.0

Certified Health IT Product List (CHPL) ID(s): <https://chpl.healthit.gov/#/listing/11073>;
15.04.04.1029.Rize.01.00.0.221214

Developer Real World Testing Plan Page URL: <https://azzly.com/real-world-test-plan-and-results/>

JUSTIFICATION FOR REAL WORLD TESTING APPROACH

AZZLY offers only one product, AZZLY Rize v1.0, that serves Ambulatory Behavioral Health, Mental Health and Substance Use Disorder Treatment Programs and Inpatient, short term and long term, Residential Detox, Behavioral Health, Mental Health and Substance Use Disorder Treatment Programs . Our Real World Test Plan will address this one product and certification criteria that applies to all care settings. Since we serve a narrow specialty sector of healthcare, our product certification criteria selected, serves all care settings that we currently serve. Our overall strategy is to continue to meet the Real World Testing Condition and Maintenance of Certification Requirements and to update if/when we add any additional certification criteria.

STANDARDS VERSION ADVANCEMENT PROCESS (SVAP) STANDARDS UPDATES

Standard (and version)	N/A
Updated certification criteria and associated product	N/A
Health IT Module CHPL ID	15.04.04.1029.Rize.01.00.0.221214
Date of ONC ACB notification	N/A
Date of customer notification	N/A
Conformance method and measurement/metric(s)	N/A

MEASUREMENT(S)/METRIC(S) USED IN OVERALL APPROACH

Description of Measurement/Metric

Measurement/Metric	Description
170.315(b)(10)	Electronic Protected Health Information(ePHI)-the ability to export a readable file that can be securely delivered electronically to a patient portal for access by an authorized user without developer assistance. This measure will be a count of single patient exports during the timeframe.
170.315(b)(10)	Bulk Patient Exports are done when a facility requests a bulk export of patient data. The measure will be the number of requests over the year that are exported. Internal testing may be done if no exports are requested during the timeframe.

Associated Certification Criteria

Measurement/Metric	Associated Certification Criteria	Relied Upon Software (if applicable)
N/A		N/A

Justification for Selected Measurement/Metric

Measurement/Metric	Justification
170.315(b)(10)	Access to ePHI in behavioral health has some restrictions, so the ability for a user to select what intake and admission forms, consents, documents, assessments should be delivered is important and relevant in the real world.

Care Setting(s)

Care Setting	Justification
Ambulatory Behavioral Health	For outpatient programs, a secure patient portal is most useful for the secure sharing of ePHI. To speed the intake and admissions process, secure transport and receipt of signed consents and documents, to send and receive back in the patient medical chart safely and securely.

Expected Outcomes

Measurement/Metric	Expected Outcomes
170.315(b)(10)	Count of single patient exports during the timeframe.
170.315(b)(10)	Count of bulk patient exports during the timeframe.

SCHEDULE OF KEY MILESTONES

Key Milestone	Care Setting	Date/Timeframe
Create and submit 2025 RWT plan	Ambulatory BH	11/2025
Collect and Analyze Data	Ambulatory BH	2025
Submit 2025 RWT Results	Ambulatory BH	2026

ATTESTATION

This Real-World Testing plan is complete with all required elements, including measures that address all certification criteria and care settings. All information in this plan is up to date and fully addresses the health IT developer's Real World Testing requirements.

Authorized Representative Name: Coletta L Dorado

Authorized Representative Email: colettad@azzly.com

Authorized Representative Phone: 772.567.0206

Authorized Representative Signature: 

Date: 10/31/2024

ⁱ Certified health IT continues to be compliant with the certification criteria, including the required technical standards and vocabulary codes sets; certified health IT is exchanging EHI in the care and practice settings for which it is marketed for use; and EHI is received by and used in the certified health IT. (85 FR 25766)

ⁱⁱ <https://www.federalregister.gov/d/2020-07419/p-3582>